

**From:** Jim Hayes [<mailto:zinbad3@yahoo.com>]

**Sent:** Wednesday, September 30, 2015 9:29 AM

**To:** PUC

**Subject:** Proposed Rate Increase for Lakes Region Water Co. Petition DW15-209 order #25809 dated September 4 2015

As residents of the Indian Mound Community in Center Ossipee we vigorously oppose the extreme rate increase requested by Lakes Region Water. The rates we have now are already too high for water of questionable quality and purity (last year we were personally made ill by the ecoli delivered in our drinking water). The frequent outages we experience here at Indian Mound suggest that the system is being poorly maintained in the face of large profits for the owners.

The increase is even less palatable when we learned that part of its basis is for capital improvements at the Mt Roberts site that has no connection to us here. If the Company needs a better return on investment we suggest that they look into better management of the operations.

Please vote against this excessive rate increase.

sincerely,

James and Arlene Hayes  
8 Fairway Dr.  
Center Ossipee, NH